

Terms & Conditions

Bookings

Bookings must be made using an official booking form, giving full contact details and should be accompanied by invoice payment details.

Once accepted and confirmed, your booking becomes a legally binding contract. If you subsequently cancel your course then a cancellation charge may apply.

Deposit & Cancellation

Because all course costs include resource materials, an initial invoice will be sent upon booking confirmation to cover the cost of resources. The balance of the cost will be invoiced upon delivery of training.

In the event of cancellation by the customer, the customer shall receive a refund as calculated below :-

- a) 100% refund if cancellation is received 56 working days or more prior to the course.
- b) Cancellation less than 56 working days prior to the delivery date will result in the deposit not being refunded and the client accepting delivery of the materials ordered for the course.

Cancellations must be confirmed in writing either by post, fax or email.

In the event that the course is cancelled by Early Ideas the customer will be offered the choice of a full refund or an alternative date and time.

Equipment

Early Ideas has been assured by its suppliers that all equipment provided complies with UK safety standards for educational resources and products are supplied with all appropriate packaging and labelling. Not all resources supplied by Early Ideas, free as part of our workshops, are suitable for use with all ages of children. Should the customer find the goods to be faulty in any way Early Ideas will be happy to replace the item if notified within 28 days of the course.

